2019 ENVIRONMENTAL SCAN

Student and Graduate Profiles



# **Student and Graduate Profiles**

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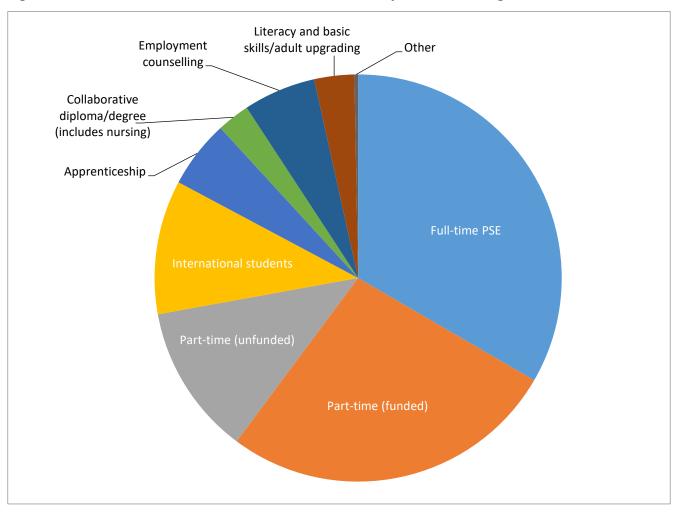
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#### 1 HIGHLIGHTS

- Each year, more than 500,000 students and clients are served by Ontario's colleges of applied arts and technology (CAATs). Of this group, more than 240,000 are full-time post-secondary students.
- There were 196,798 distinct applicants for the 2017-18 academic year.
- Fifty-eight per cent of new fall 2018 entrants to Ontario post-secondary institutions enrolled in a college.
- More than 25 per cent of college applicants reported household incomes of less than \$30,000, and almost 50 per cent had incomes of less than \$60,000.
- Total funded full-time equivalent (FTE) post-secondary enrolment in the colleges in 2017-18 was 216,488 (including funded full-time, part-time and tuition-short programs).
- More than 75,000 international students enrolled in Ontario colleges in fall 2018.
- Colleges delivered 84 per cent of apprenticeship in-school training in 2017-18.
- Colleges reported more than 99,000 post-secondary graduates in 2016-17.
- Eighty-six per cent of 2016-17 graduates in the labour force were working six months after graduation.

## 2 COLLEGE ACTIVITY

Figure 1. Relative distribution of learners/clients served by Ontario's colleges



Sources: Ontario Ministry of Training, Colleges and Universities, OCAS, College Sector Committee for Adult Upgrading.



 Serving more than 500,000 people, learners at Ontario colleges comprise a diverse population. In addition to traditional post-secondary education (PSE), colleges offer many other types of programs and courses, including apprenticeship training, continuing education courses, collaborative programs with universities, and literacy and basic skills programs.

# 3 NUMBERS OF ONTARIO COLLEGE APPLICANTS, STUDENTS AND GRADUATES

## 3.1 Applicants

Table 1. Per cent of CAAT applicants\* direct from secondary school vs. non-direct by year

Vacu	Direct Year		Non-d	Total	
rear	Number	% of total	Number	% of total	Total
2009-10	70,970	36.5%	123,597	63.5%	194,567
2010-11	71,480	36.6%	123,868	63.4%	195,348
2011-12	64,124	34.7%	120,916	65.3%	185,040
2012-13	67,714	34.5%	128,656	65.5%	196,370
2013-14	69,256	34.6%	130,742	65.4%	199,998
2014-15	68,384	34.7%	128,639	65.3%	197,023
2015-16	62,488	32.1%	132,440	67.9%	194,928
2016-17	54,450	28.5%	136,909	71.5%	191,359
2017-18**	52,971	26.9%	143,827	73.1%	196,798
2018-19**	49,903	25.0%	149,409	75.0%	199,306

<sup>\*</sup>Distinct applicants across fall/winter/spring.

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Direct: Applicants applying directly from high school (for OCAS applicant data, this category includes school-board-run adult day schools).

Non-direct: Applicants not applying directly after high school.

Source: OCAS.



<sup>\*\*</sup> Preliminary numbers (the application cycle is not complete). To date, May 2019.

University 42%

College 58%

0% 10% 20% 30% 40% 50% 60% 70%

Figure 2. New fall 2018 Ontario post-secondary entrants by sector

Note: University and college data include first-year full-time domestic head counts for fall 2017. Significant numbers of students also enrol in colleges during the winter and spring intake periods, not shown in the above figure. Full-time CAAT apprentices are included with the college data. Sources: Ontario Ministry of Training, Colleges and Universities, OCAS.

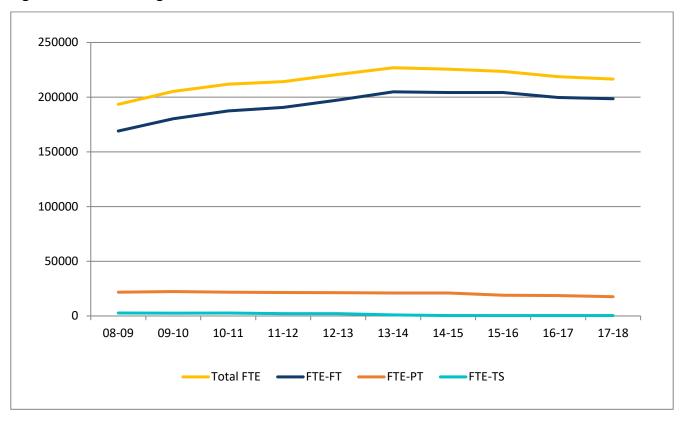


A majority of new fall 2018 entrants to post-secondary education in Ontario enrolled in a college.

#### 3.2 Students

#### Post-secondary-funded enrolment

Figure 3. Funded college enrolments as FTEs\* from 2008-09 to 2017-18



<sup>\*</sup>FTE = full-time equivalent; FT - full time; PT = part time; TS = tuition short (programs typically less than 52 weeks in duration).

Note that funded students do not comprise the total college population.

Source: Ontario Ministry of Training, Colleges and Universities.



Table 2. Total funded FTE enrolment by college, 2017-18

College	2017-18 FTE
Algonquin	19229
Boréal	1373
Cambrian	3419
Canadore	2651
Centennial	11026
Conestoga	10635
Confederation	2794
Durham	11367
Fanshawe	13982
Fleming	6152
George Brown	21007
Georgian	9544
Humber	21898
La Cité	4126
Lambton	2508
Loyalist	2975
Mohawk	12276
Niagara	7731
Northern	958
Sault	1913
Seneca	19961
Sheridan	15998
St. Clair	7717
St. Lawrence	5250
Total	216488

Note that funded students do not comprise the total college population.

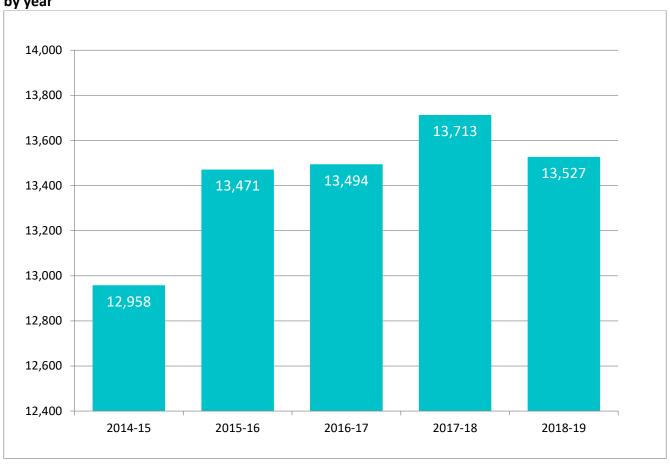
Source: Ontario Ministry of Training,

Colleges and Universities.



#### **Collaborative nursing students**

Figure 4. Ontario college-university collaborative nursing programs: total full-time fall enrolment\* by year



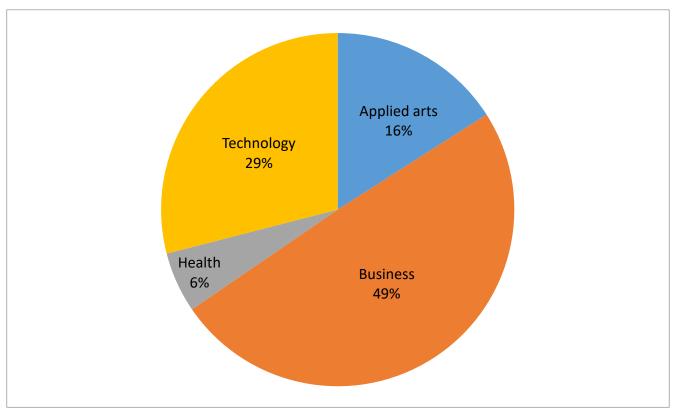
<sup>\*</sup>Includes full-time students reported by colleges or their university partners. Source: Ontario Ministry of Training, Colleges and Universities.



Collaborative nursing programs are offered through college-university partnerships. Although
individual models vary, nursing students typically complete courses at both the college and
university campuses. Students in these nursing programs are counted separately from the postsecondary-funded enrolment and reported either through the college or the university partner.

#### **International students**

Figure 5. International student enrolment by program category



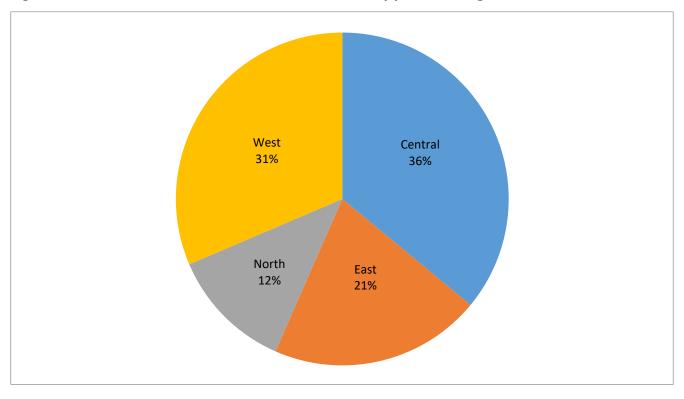
Source: OCAS, November enrolment count.



• More than 75,000 international students enrolled at colleges in 2018-19.

#### **Second Career students**

Figure 6. Relative distribution of Second Career clients by provincial region



Source: Ontario Ministry of Training, Colleges and Universities.



- The Ontario government's Second Career program has provided funding for adult retraining since 2008. Second Career clients can pursue their training at public or private colleges in Ontario. As shown in figure 6, the relative distribution of these clients across provincial regions generally reflects local population densities.
- The average age of Second Career clients is 41 years, with an almost equal distribution of males and females. Clients pursue a range of career options, with the top five most popular occupations currently being truck driver, heavy equipment operator, social and community service worker, medical administrative assistant and accounting clerk.

45% 40% 35% 35% 35% 35% 34% 30% 20% 14-15 15-16 16-17 17-18 18-19

Figure 7. Percentage of Second Career clients training at public colleges

Source: Ontario Ministry of Training, Colleges and Universities.



• During the 2018-19 fiscal year, 34 per cent of Second Career clients received training at a public college.

#### 3.3 Graduates

Table 3. Number of graduates by college and semester of graduation\*

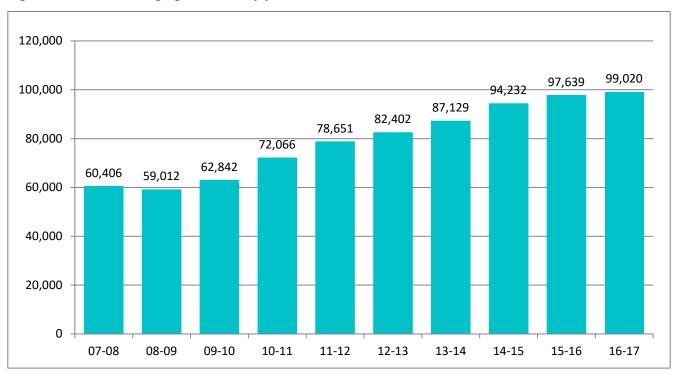
College	Summer 2015	Fall 2015	Winter 2016	Total
Algonquin	2025	949	4682	7656
Boréal	130	32	626	788
Cambrian	497	331	1951	2779
Canadore	182	120	951	1253
Centennial	1486	1309	4356	7151
Conestoga	918	495	2940	4353
Confederation	146	107	1148	1401
Durham	800	313	3246	4359
Fanshawe	1448	949	4179	6576
Fleming	745	398	2008	3151
George Brown	1878	1329	5466	8673
Georgian	1481	768	1925	4174
Humber	2383	1445	6031	9859
La Cité	373	102	1229	1704
Lambton	462	313	835	1610
Loyalist	153	52	1259	1464
Mohawk	796	797	3425	5018
Niagara	1080	644	2665	4389
Northern	83	19	477	579
Sault	136	43	662	841
Seneca	2001	1442	4779	8222
Sheridan	1603	886	4462	6951
St. Clair	1069	105	2209	3383
St. Lawrence	791	192	1703	2686
Total	22666	13140	63214	99020

<sup>\*2016-17</sup> reporting year (actual year of graduation is the academic year prior to the reporting year). These totals exclude the graduates of collaborative nursing programs.

Source: Ontario Ministry of Training, Colleges and Universities.



Figure 8. Ontario college graduates by year\* 2007-08 to 2016-17



<sup>\*</sup>Reporting year (actual year of graduation is the academic year prior to the reporting year). Source: Ontario Ministry of Training, Colleges and Universities.



# 4 LEARNER DEMOGRAPHICS AND CHARACTERISTICS

**Table 4. College applicants** 

	Per
	cent
Gender	
Female	55%
Male	45%
Other gender identity	<1%
Average applicant age	24
	years
Direct from secondary school	20
	years 26
Non-direct	years
	years
Applicant region	
Central Ontario	8%
Eastern Ontario	13%
Golden Horseshoe (excluding	35%
Toronto)	
Northern Ontario	7%
Southwestern Ontario	20%
Toronto	17%
Status in Canada	
Canadian citizen	87%
Immigrant or refugee	13%
Employment status*	
Full time	21%
Part time	46%
Unemployed	24%
Military	1%
Not in the labour force	7%

<sup>\*</sup>Excludes respondents who selected N/A or "prefer not to answer."
Sources: OCAS, 2017 applicant survey (Academica Group Inc.).



**Table 5. College students** 

	Downsont
	Percent
Gender	
Female	53%
Male	47%
Other gender identity	<1%
Age	
<21 years	38%
21-25 years	40%
26-30 years	12%
31-35 years	4%
>35 years	6%
First-generation status*	34%
J	
Ethnicity of new registrants**	
Caucasian	56%
Mixed caucasian	5%
Visible minority	31%
Aboriginal	7%
Other	2%
	2,0
First language	
English	68%
French	3%
	-
Other	29%

<sup>\*</sup>Percentage of students whose parents never attended a post-secondary institution.

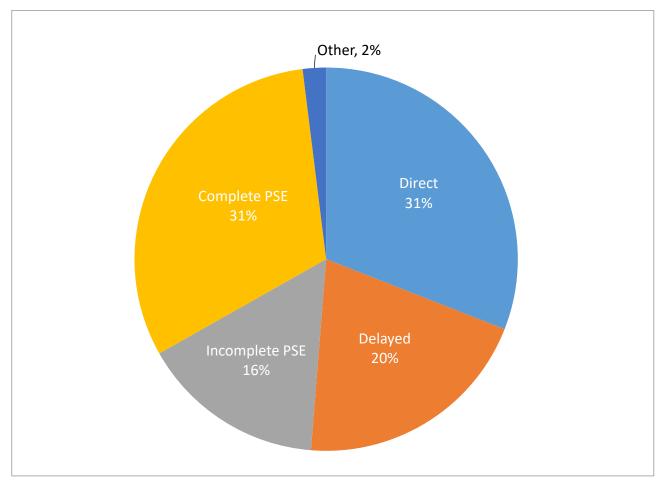
Sources: OCAS, 2017-18 student satisfaction survey (Ontario Ministry of Training, Colleges and Universities), 2017 applicant survey (Academica Group Inc.).



<sup>\*\*</sup>Estimate based on a survey of applicants who later registered at a college. Excludes respondents who selected N/A or "prefer not to answer."

#### 4.1 Level of education

Figure 9. Pathways to college



Direct: Entered college directly from secondary school.

Delayed: No prior PSE experience, but did not enter directly after secondary school.

Incomplete PSE: Previous PSE experience, without a completed credential.

Complete PSE: Previous attainment of a PSE credential.

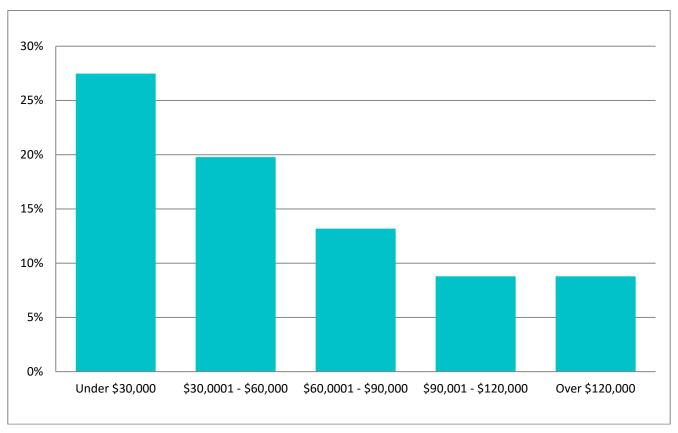
Source: 2017-18 student satisfaction survey (Ontario Ministry of Training, Colleges and Universities).



In 2017-18, 31 per cent of college students came directly from high school and an additional 20 per cent were delayed entrants (i.e., no prior PSE experience but did not come directly from high school). Forty-seven per cent of students had some previous post-secondary education, 31 per cent of whom previously completed a college and/or university credential (18 per cent university graduates).

#### 4.2 Household income

Figure 10. Household income of college applicants



<sup>\*</sup>Excludes respondents who selected "prefer not to answer." An additional 20 per cent report not knowing their household income.

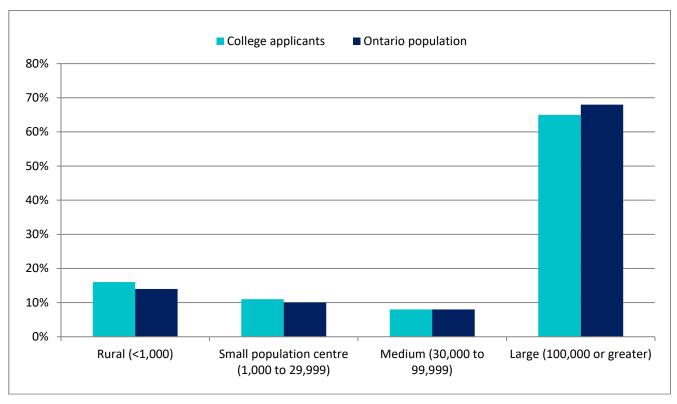
Source: 2017 applicant survey (Academica Group Inc.).

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• More than 25 per cent of college applicants reported household incomes of less than \$30,000 and almost 50 per cent had incomes of less than \$60,000.

## 4.3 Population of applicant communities

Figure 11. Approximate population of applicant community



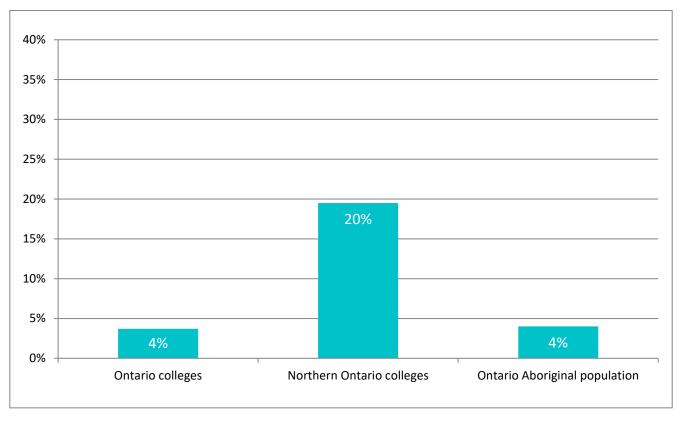
Sources: 2017 applicant survey (Academica Group Inc.), 2016 census.



• Thirty-five per cent of applicants come from communities with fewer than 100,000 people. For comparison, 32 per cent of the Ontario population lives in communities of this size, based on the latest available census data.

## 4.4 Aboriginal status

Figure 12. Proportion of college students of Aboriginal identity



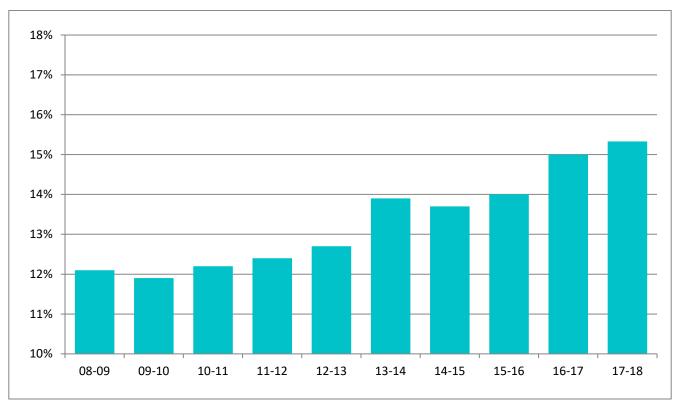
Sources: OCAS, 2016 census.



 Approximately four per cent of Ontario college students self-identify as Aboriginal, a high proportion of whom study at a northern college.

#### 4.5 Students with disabilities

Figure 13. Per cent of students self-reporting the use of special needs/disability services



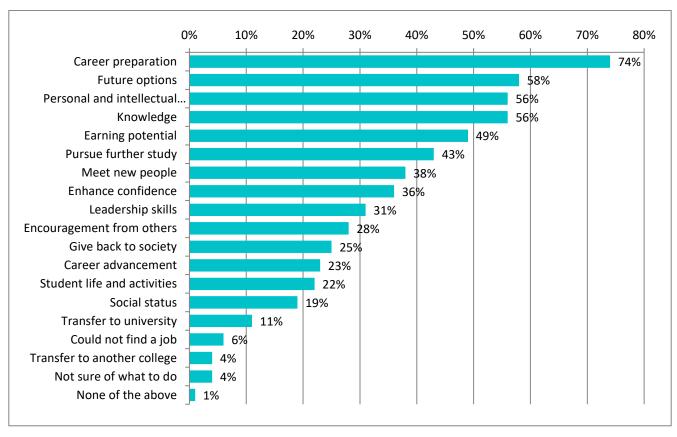
Source: Student satisfaction surveys (Ontario Ministry of Training, Colleges and Universities).



 In 2017-18, 17 per cent of Ontario college students reported having a physical, intellectual, mental health or learning disability and over 15 per cent (figure 13) indicated using their college's special needs/disability services office. Of those using these services, approximately half indicated high usage.

#### 4.6 Main goals

Figure 14. Major reasons for applying to college as reported by applicants



Source: 2017 applicant survey (Academica Group Inc.)



Advanced diploma

Figure 15. 'Main goal' of college students in enrolling in their programs by credential

Source: 2017-18 student satisfaction survey (Ontario Ministry of Training, Colleges and Universities).

Diploma



**Grad certificate** 

10%

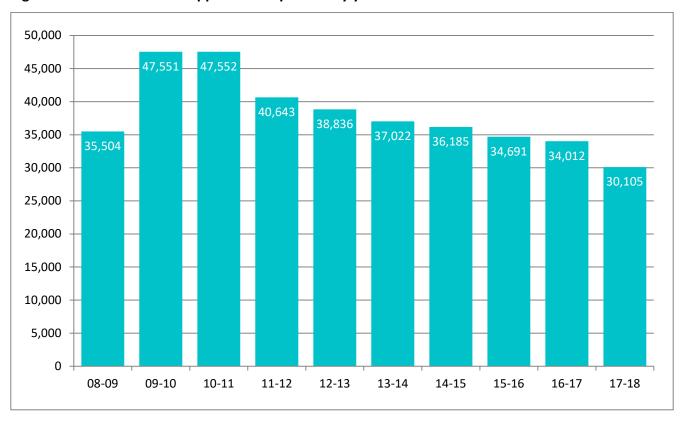
Degree

0%

Certificate

## 5 APPRENTICES

Figure 16. Total new CAAT apprenticeship starts by year



Source: Ontario Ministry of Training, Colleges and Universities.



- In 2017-18, 84 per cent of new apprenticeship seats in Ontario were allocated to the colleges for a total of 30,105.
- Previous changes in government policy have led to a decrease in the number of apprenticeship starts, particularly in the service sector.

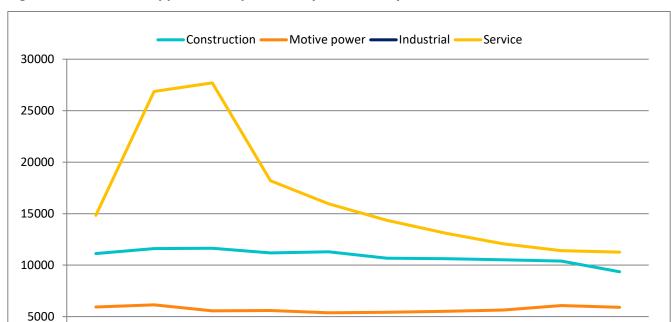


Figure 17. New CAAT apprenticeship starts\* by sector and year

10-11

11-12

09-10

0

08-09



17-18

• Reflecting the needs of Ontario's economy, the distribution of new apprenticeship starts varies by sector.

12-13

13-14

14-15

15-16

16-17

<sup>\*</sup>Includes full- and part-time apprentices. Excludes starts in exam preparation. Source: Ontario Ministry of Training, Colleges and Universities.

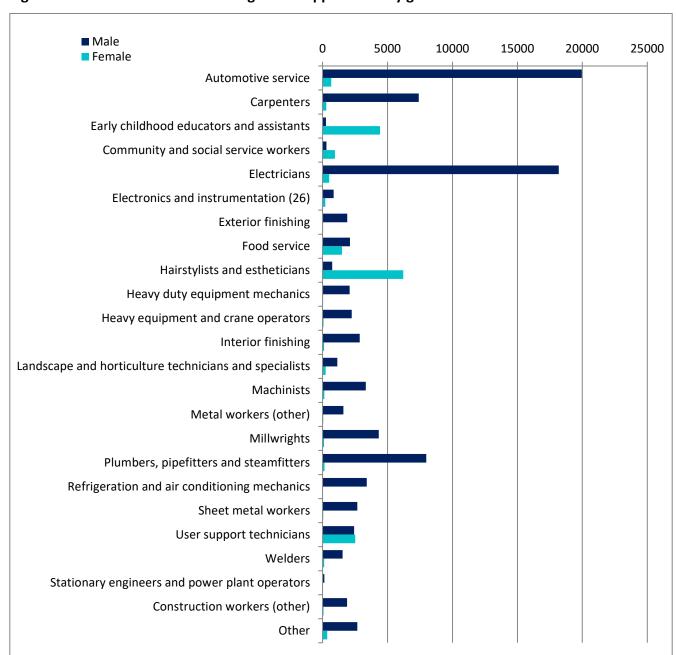


Figure 18. Distribution of Ontario registered apprentices by gender



Detailed information on the gender of registered apprentices is available from Statistics Canada.
 In Ontario, females comprise 17 per cent of total registered apprentices and are underrepresented in many trades.

<sup>\*</sup>Includes full- and part-time apprentices. Excludes starts in exam preparation. Source: Ontario Ministry of Training, Colleges and Universities.

# **6 CONTINUING EDUCATION STUDENTS**

Table 6. Background characteristics of college continuing education students

Gender	In-class	Online	Total
Female	63%	77%	67%
Male	37%	23%	33%
Age			
<20	3%	1%	2%
20-24	12%	10%	11%
25-29	18%	16%	18%
30-34	16%	16%	16%
35-44	25%	28%	26%
45-54	18%	22%	19%
55-64	6%	6%	6%
65+	2%	1%	2%
First language			
English	61%	79%	66%
French	3%	5%	3%
Other	36%	16%	31%
Immigrant status			
Recent immigrant (last 10 years)	23%	11%	20%
, and the first term of the fi			
Previous education			
High school or less	24%	23%	24%
College certificate	9%	11%	10%
College diploma	23%	27%	24%
University degree	44%	37%	42%
First-generation status			
Neither parents nor sibling attended PSE	34%	27%	32%
Employment status			
Full time	59%	59%	59%
Part time	20%	22%	20%
Unemployed	11%	8%	10%
Homemaker	3%	5%	4%
Retired	3%	1%	3%
Other	4%	5%	4%

Sources: 2015 continuing education survey (CCI Research Inc.), Colleges Ontario.



40% 35% 30% 25% 20% 15% 10% 5% 0% Improving in Preparing for Personal Looking for a Credit toward a Pursuing a Other FT program hobby/interest current career career change development job and fulfilment

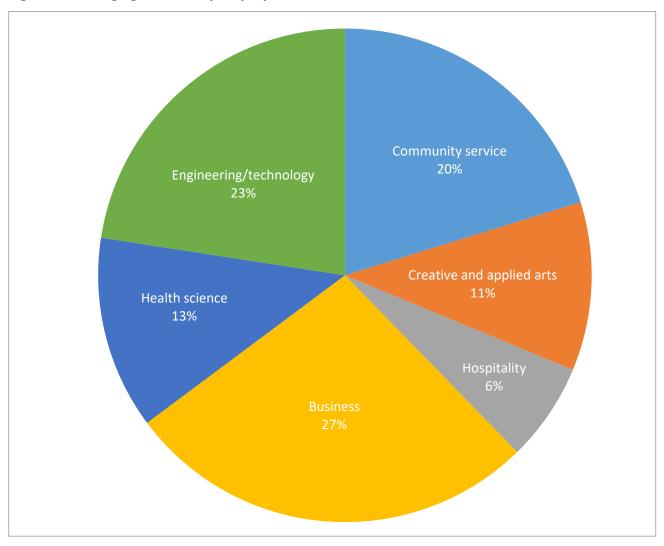
Figure 19. Main reason for taking a continuing education course

Source: 2015 continuing education survey (CCI Research Inc.)



# 7 GRADUATES

Figure 20. College graduates by employment sector



<sup>\*</sup>Note that this chart does not include graduates of collaborative nursing programs. Source: 2016-17 Employment Profile (Ontario Ministry of Training, Colleges and Universities).



Table 7. Graduates by occupation cluster: 2015-16

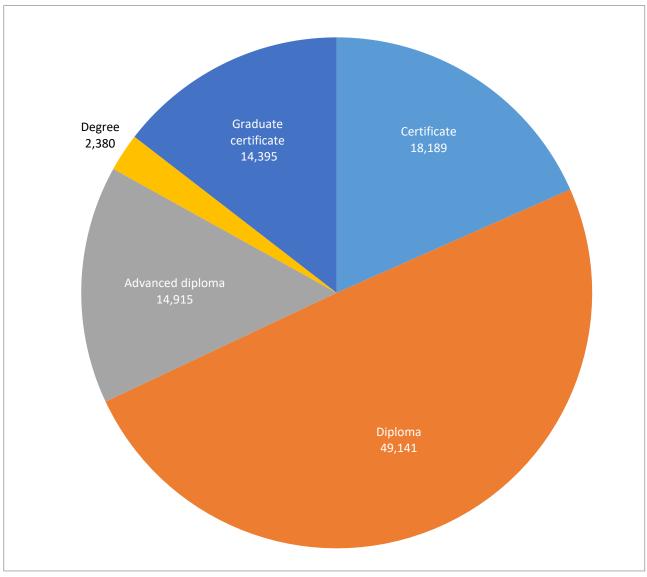
Applications	Number of	% of total	% change over
Applied arts	graduates	graduates	previous year
Advertising and design	2223	2.2%	0.1%
Art	1188	1.2%	-0.6%
Child/youth worker	1640	1.7%	4.4%
Community planning	23	0.0%	-28.1%
Crafts	125	0.1%	2.5%
Developmental services worker	718	0.7%	-12.2%
Education	4887	4.9%	-4.5%
Fashion	1170	1.2%	-12.9%
Graphic arts/printing	n/a	n/a	n/a
Horticulture	316	0.3%	3.3%
Law and security	4683	4.7%	-2.0%
Library	102	0.1%	-1.0%
Media	4478	4.5%	2.5%
Native community worker	39	0.0%	-36.1%
Performing arts	680	0.7%	3.5%
Preparatory/upgrading	6882	7.0%	-14.1%
Public relations	956	1.0%	-3.4%
Recreation/fitness	2071	2.1%	1.2%
Social services	4458	4.5%	0.2%
Business			
Accounting/finance	3978	4.0%	-6.8%
Aviation management	119	0.1%	46.9%
Business computer	1781	1.8%	20.0%
Business legal	1880	1.9%	1.3%
Business management	7882	8.0%	12.1%
Culinary arts	2185	2.2%	-4.0%
Government/real estate	71	0.1%	-2.7%
Hospitality management	2235	2.3%	-6.6%
Human resources/industrial relations	2488	2.5%	6.7%
Marketing/retail sales	2640	2.7%	6.8%
Materials management	218	0.2%	-11.4%
Office administration	1392	1.4%	1.1%
Office administration – health	1183	1.2%	9.6%
Office administration – legal	195	0.2%	-18.1%
Small business	183	0.2%	17.3%
Travel/tourism	1518	1.5%	-2.9%
Health			
Animal care	746	0.8%	6.7%
Health – miscellaneous	1240	1.3%	12.9%

Applied arts	Number of	% of total	% change over
Applied arts	graduates	graduates	previous year
Health technology	3032	3.1%	2.6%
Nursing related	6630	6.7%	-0.7%
Technology			
Architectural	884	0.9%	17.2%
Automotive	1217	1.2%	16.6%
Aviation – flight	70	0.1%	-35.8%
Aviation – maintenance	484	0.5%	6.8%
Chemical/biological	1611	1.6%	5.5%
Civil	2571	2.6%	2.6%
Drafting	50	0.1%	-18.0%
Electronics	5583	5.6%	10.8%
Furniture/wood products	445	0.4%	-4.5%
Geology/mining	86	0.1%	-14.0%
Industrial	88	0.1%	114.6%
Instrumentation	129	0.1%	6.6%
Machining	314	0.3%	7.9%
Marine	79	0.1%	17.9%
Mechanical	4040	4.1%	15.3%
Power	365	0.4%	32.2%
Resources	1415	1.4%	9.1%
Technology miscellaneous	664	0.7%	-0.3%
Welding	690	0.7%	-10.0%
Total	99020	100.0%	1.4%

Source: 2016-17 Employment Profile (Ontario Ministry of Training, Colleges and Universities).



Figure 21. 2015-16 graduates by credential



Note: The degree category does not include collaborative nursing degree programs. Source: 2016-17 Employment Profile (Ontario Ministry of Training, Colleges and Universities).



• There were 99,020 graduates in 2015-16, a 1.4 per cent increase over the previous year.

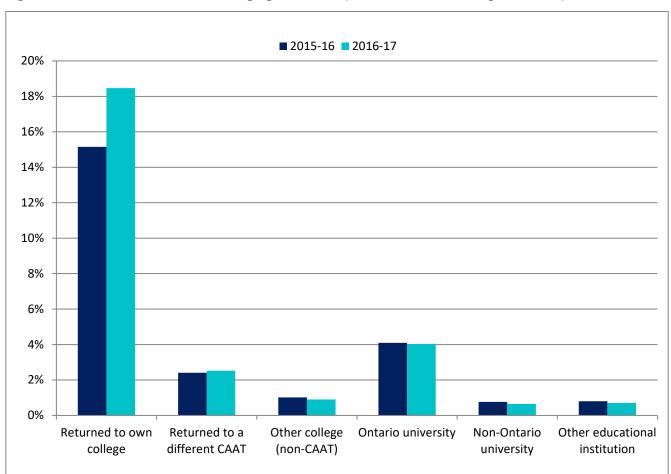


Figure 22. Further education of college graduates\* (within six months of graduation)

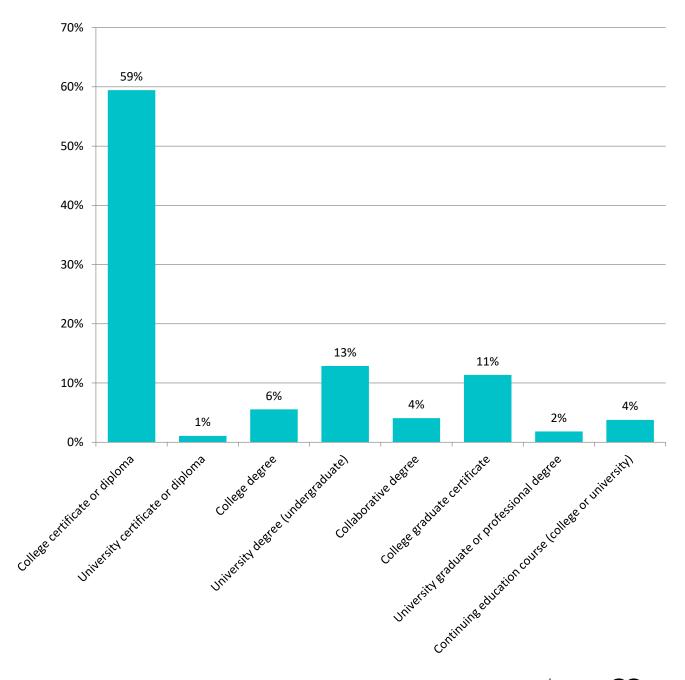
Note: Includes those studying full or part time.

Source: Graduate satisfaction surveys (Ontario Ministry of Training, Colleges and Universities).



• Twenty-seven per cent of graduates in 2016-17 chose to further their education immediately (i.e., within six months) after graduation. The percentages vary slightly from year to year but returning to their college of graduation or enrolling in an Ontario university continue to be the most popular choices for graduates who pursue further education.

Figure 23. Further education credential choices of college graduates (within six months of graduating)



Source: 2016-17 graduate satisfaction survey (Ontario Ministry of Training, Colleges and Universities).



• Of the 27 per cent of college graduates who continued their education immediately after graduation, 59 per cent enrolled in a college certificate or diploma program. Undergraduate degrees (college or university) were chosen by 23 per cent of college graduates, and a further 13 per cent pursued a graduate program.

#### 8 PERCEPTIONS

#### 8.1 Students

As part of the annual student satisfaction survey, college students are asked to rate their satisfaction with numerous aspects of their college experience. Student satisfaction with academic components specific to teaching and learning experiences tend to be rated very highly.

Table 8: Examples of student satisfaction survey items on teaching and learning

Student satisfaction survey item	Per cent very satisfied/satisfied
<ul> <li>This program provides you with skills and abilities specific to your chosen career</li> </ul>	85%
<ul> <li>This program develops your ability to work with others</li> </ul>	82%
Teachers are up-to-date/current in their fields	79%
<ul> <li>This program provides skills and abilities helpful for future life outside work</li> </ul>	76%

The quality of other key areas of facilities/resources and services that impact students' experiences, however, have not been rated as highly. Examples of such responses include:

- Seventy-five per cent were very satisfied/satisfied with the overall quality of their colleges' facilities/resources.
- Sixty-five per cent were very satisfied/satisfied with the overall quality of the services in the colleges.

#### 8.2 Graduates

In addition to the topline results from key performance indicators that are independently gathered each year for colleges and the provincial government, many other details regarding graduate experiences are available from the results. Some of the highlights from the 2018 survey include:

- Ninety-four per cent of graduates would recommend their colleges to someone else and 89 per cent of graduates would recommend their specific programs.
- Eighty-five per cent of graduates were very satisfied/satisfied with the course content and with the overall quality of instruction.
- Eighty-six per cent of college graduates were very satisfied/satisfied that the course material in their programs was up to date.
- Eighty-six per cent of graduates were very satisfied/satisfied that the equipment was up to date.

Table 9. Graduate and employer beliefs about the importance of the following skills and abilities for the graduate's current position and their satisfaction with graduate's educational preparation

	Importa (extrem important/im	ely	Satisfac (very satisfied	
	Graduate-	Employer-	Graduate-	Employer-
	rated	rated	rated	rated
A. Specific job-related knowledge	90%	92%	82%	97%
B. Specific job-related skills	90%	93%	82%	88%
C. Oral communication	96%	98%	88%	93%
D. Written communications	84%	86%	86%	90%
E. Comprehension	94%	98%	88%	94%
F. Math skills	59%	62%	71%	82%
G. Computer skills	74%	77%	79%	91%
H. Critical thinking	91%	94%	88%	89%
I. Problem solving	95%	96%	89%	89%
J. Research and analysis	64%	60%	78%	77%
K. Teamwork	95%	99%	89%	96%
L. Organization and planning	93%	94%	87%	90%
M. Time management	96%	97%	87%	89%
N. Quality of work	97%	100%	88%	94%
O. Productivity	95%	98%	87%	91%
P. Creative and innovative	73%	76%	77%	81%
Q. Adaptable	94%	97%	86%	94%
R. Responsible	98%	99%	90%	95%

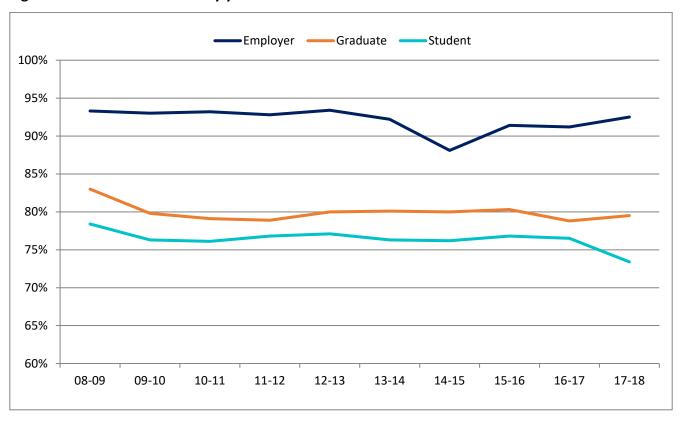
Source: 2017-18 graduate satisfaction survey (Ontario Ministry of Training, Colleges and Universities).



 Graduates and employers display very high agreement in their ratings of the relative importance and satisfaction of each of these components to the work the graduates are doing.

#### 9 KEY PERFORMANCE INDICATORS

Figure 24. Satisfaction scores by year\*



<sup>\*</sup>Reporting year Sources: Student, graduate and employer satisfaction surveys (Ontario Ministry of Training, Colleges and Universities).



- Ontario college data include five key performance indicators (KPIs): student satisfaction rate, graduate satisfaction rate, employer satisfaction rate, graduate employment rate and graduation rate.
- The student satisfaction rate is calculated from the average score on four key questions on the survey: The students' program is giving them the knowledge and skills that will be useful in their future career; overall quality of the learning experience; overall quality of services; and the overall quality of facilities and resources.
- Graduation rates are reported by the colleges, while surveys are used to collect all other information. Independent research firms collect the survey data on behalf of the colleges and the ministry.

Table 10. Key performance indicators 2007-08 to 2016-17\*

	2008 -09	2009 -10	2010 -11	2011 -12	2012 -13	2013 -14	2014 -15	2015 -16	2016 -17	2017 -18
Graduate employment rate (%)	88.9	84.8	83.0	83.0	83.6	83.4	84.0	83.6	83.0	85.7
Graduation rate (%)	64.6	65.0	64.2	65.0	64.9	65.5	66.1	66.7	66.6	66.8
Graduate satisfaction rate (%)										
Very satisfied/satisfied	82.7	79.8	79.1	78.9	80.0	80.1	80.0	80.3	78.8	79.5
Neither	9.6	11.4	11.8	11.4	11.2	11.3	11.6	11.9	13.1	13.0
Very dissatisfied/dissatisfied	7.7	8.8	9.1	9.6	8.8	8.6	8.4	7.9	8.1	7.5
Employer satisfaction rate (%)										
Very satisfied/satisfied	93.3	93.0	93.2	92.8	93.4	92.2	88.1	91.4	91.2	92.5
Neither	4.2	4.9	4.5	4.9	4.3	5.0	9.2	5.6	5.8	5.1
Very dissatisfied/dissatisfied	2.5	2.1	2.4	2.3	2.3	2.8	2.7	3.0	3.0	2.4
Student satisfaction Rate (%)										
Very satisfied/satisfied	78.4	76.3	76.1	76.8	77.1	76.3	76.2	76.8	76.5	73.4
Neither	15.8	17.0	16.9	16.7	16.6	17.8	18.1	17.6	17.7	19.4
Very dissatisfied/dissatisfied	5.8	6.7	7.1	6.5	6.3	5.9	5.7	5.6	5.8	7.2
Knowledge and skills gained (Question 13)										
Very satisfied/satisfied	88.1	87.2	87.1	87.4	87.2	87.2	87.0	87.0	86.9	84.4
Neither	8.4	8.9	8.9	8.9	9.0	9.0	9.3	9.2	9.2	10.7
Very dissatisfied/dissatisfied	3.4	3.9	4.0	3.7	3.8	3.8	3.7	3.8	3.9	4.9
Quality of learning experience (Question 24)										
Very satisfied/satisfied	82.4	80.2	80.2	80.8	80.5	80.0	79.8	80.0	79.5	75.5
Neither	13.0	14.4	14.2	14.1	14.3	14.5	14.9	14.6	14.8	17.0
Very dissatisfied/dissatisfied	4.7	5.4	5.6	5.1	5.2	5.5	5.3	5.4	5.7	7.5
Quality of college services (Question 39)										
Very satisfied/satisfied	71.3	68.6	68.1	68.8	69.7	64.2	63.8	64.6	64.6	61.1
Neither	21.5	23.0	23.0	22.8	22.5	27.6	28.1	27.5	27.4	29.3
Very dissatisfied/dissatisfied	7.2	8.4	8.9	8.4	7.8	8.1	8.1	7.9	8.1	9.6
Quality of college facilities/resources (Question 49)										
Very satisfied/satisfied	71.8	69.3	68.8	70.1	71.0	73.8	74.4	75.6	75.3	72.6
Neither	20.4	21.5	21.4	21.1	20.7	20.2	19.9	19.1	19.2	20.7
Very dissatisfied/dissatisfied	7.8	9.2	9.7	8.8	8.3	6.0	5.7	5.3	5.5	6.7

<sup>\*</sup>Reporting year

Sources: Ontario Ministry of Training, Colleges and Universities.



#### 10 NOTES ON DATA SOURCES

Data shown in this chapter were derived from the following sources:

- Applicants: Ontario College Application Service (OCAS) application data and responses to survey questions from the annual college applicant survey (Academica Group Inc.).
- Students: Demographic and opinion data were obtained from OCAS enrolment reports, the annual applicant survey, and from the Ministry of Training, Colleges and Universities' student satisfaction survey, an annual in-class survey of all funded students beyond the first semester.
- Apprentices: Ontario Ministry of Training, Colleges and Universities.
- Continuing education students: Continuing education surveys conducted by CCI Research Inc. on behalf of the colleges.
- Graduates and employers: The graduate and employer satisfaction/outcomes survey and the Ministry of Training, Colleges and Universities' employment profiles for college graduates six months after graduation.